

FREQUENTLY ASKED QUESTIONS

IS THIS PET INSURANCE?

No, it's not insurance - it's designed for everyday care.

Insurance is designed to reimburse you after an unexpected illness or injury. Our care plans are different—they cover the routine, vet-recommended preventative care your pet needs to stay healthy all year long. Think of it as a proactive approach to your pet's health.

WHAT IS THE IN-HOSPITAL CREDIT?

It's built-in peace of mind.

Every care plan includes an in-hospital credit allowance you can use for unexpected healthcare needs or recommended parasite prevention. If you don't use the full amount, 75% of your remaining balance rolls over to the next year.

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

It makes it easy to plan and pay for your pet's health.

With one predictable monthly payment, your pet's annual care is covered. That includes vaccines, exams, screenings, and more. Prefer to pay upfront? Annual plan payments save you an additional 5%.

WILL THIS SAVE ME MONEY?

Yes—especially if you're committed to your pet's health.

Our care plans bundle the services we recommend most—and price them at the best possible value. It's the easiest and most affordable way to give your pet a full year of high-quality veterinary care.

YOUR EXPERIENCE

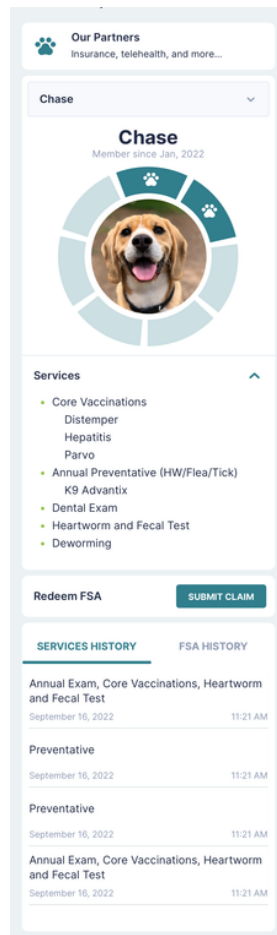
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

EASY TO USE BENEFITS

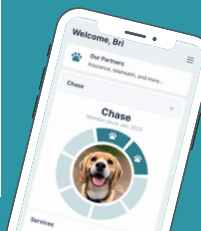
EXCLUSIVE MEMBER BENEFITS



The screenshot shows the app interface for a pet named Chase. At the top, it says "Our Partners Insurance, telehealth, and more...". Below that is a dropdown menu for "Chase". The main section features a circular profile picture of Chase, a golden retriever, with the text "Chase" and "Member since Jan, 2022". To the right of the profile picture is a circular menu with icons for various services. Below the profile picture is a list of services: Core Vaccinations (Distemper, Hepatitis, Parvo), Annual Preventative (HW/Flea/Tick), K9 Advantix, Dental Exam, Heartworm and Fecal Test, and Deworming. At the bottom, there is a "Redeem FSA" button and a "SUBMIT CLAIM" button. Below these are two tabs: "SERVICES HISTORY" and "FSA HISTORY". The "SERVICES HISTORY" tab is active, showing a list of services: "Annual Exam, Core Vaccinations, Heartworm and Fecal Test" on September 16, 2022, at 11:21 AM; "Preventative" on September 16, 2022, at 11:21 AM; and "Preventative" on September 16, 2022, at 11:21 AM. The "FSA HISTORY" tab is also visible, showing a list of services: "Annual Exam, Core Vaccinations, Heartworm and Fecal Test" on September 16, 2022, at 11:21 AM.

We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign-up!

REGISTER AT THE QR CODE BELOW!



AMBASSADOR
ANIMAL + HOSPITAL

CANINE
MEMBERSHIP
PLANS

A YEAR OF CARE



IN A SIMPLE
MONTHLY PAYMENT



SIGN UP TODAY
AND SAVE
DURING YOUR VISIT!

OUR PLANS ARE GREAT FOR:

-  New pet parents looking for guidance
-  Families who want predictable costs
-  People who want to stay on top of preventative care
-  Humans who love their pets (that's you!)

WHY DO I NEED A CARE PLAN?

Because your pet deserves consistent, stress-free care.

We created our plans to give you:

- **Vet-recommended coverage** for a full year
- **Easy visits and checkout**—no surprise bills
- **Immediate access** to an in-hospital credit for the unexpected
- **Flexible payment options**, choose a monthly or annual payment

Login at: app.petcentrichealth.com/login

PUPPY PLAN



**\$85/
month**

ADULT DOG PLAN



**\$82/
month**

SENIOR DOG PLAN



**\$94/
month**



Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

MEMBERSHIP PLANS

	puppy plan < 1 year	adult canine plan 1 year - 8 years	senior canine plan > 8 years
Physical Exams	3 puppy exams	2 exams	3 exams
Tech Visits	unlimited	unlimited	unlimited
Rabies Vaccine	✓	choice of 3 vaccines	choice of 3 vaccines
Bordetella Bronchishield Vaccine	✓		
DAPP+L4 Vaccine	up to 3		
Lyme Vaccine	adult+senior only		
Canine Influenza Vaccine	adult+senior only	wellness panel + parasite fecal screening	wellness panel + parasite fecal screening
Canine Wellness Panel	✓		
Heartworm + Tick Screening	✓		
Intestinal Parasite Screening (Fecal)	up to 2	included in wellness panel	included in wellness panel
Nail Trim	up to 2	✓	✓
ASPCA Poison Control Hotline Allowance (1)	✓	✓	✓
Annual In-Hospital Credit	\$400	\$450	\$500
Total Savings	18%	14%	13%